

16th March 2016

**RE : Variation of Premise license of the Bolton Hotel  
License number PL 0445**

**To The licensing authority of Torbay council,**

**I have been the License holder and DPS for JACKZ Bar for 18 years now , I take my roll at JACKZ very seriously and work all of the late shifts that my establishment are open till 3am , mainly to ensure public safety and to make sure we are not annoying our neighbours with loud unnecessary noise whether it be due to music or customers as they leave , this is the difference between myself and The Bolton Hotel , I have something to loose should I not follow all the licensing regulations - I could loose my business , my income, my livelihood , The Bolton Hotel however is owned by Punch Taverns a large Brewery , they do not run the pub themselves, they have tenants or leaseholders , however this is not the case with The Bolton they have been trying to get somebody to buy the lease since 2010 , (I know about this as I also have a leased pub from Punch Taverns called The Skipper Inn) I have been asked by Punch on numerous occasions to take on The Bolton but due to its reputation and clientele that it attracts have always declined. The Bolton for the last six years has been in the hands of a holding company "Pub Solutions " which run pubs on the**

behalf of The Brewer -, in this case Punch until somebody comes along and wishes to buy the lease .

Pub Solutions put there managers in these pubs to run for them , they have nothing to loose , if they don't fit or they have a problem with them or licensing has a problem with them , they put somebody new in there. There has been 7 DPS in the last 6 years . In 2012 G T the DPS was glassed in there and his offender a female was sent to prison the next DPS was removed there were various stories but you are not normally given 24hours to get out for something minor . In 2013 Ms B became DPS at the Bolton, that was the beginning of a nightmare 2 years , she was violent towards other customers in other pubs , the police were informed of violent behaviour both physical and verbal to members of the public , I myself had to bar her for attacking my customers. The latest DPS Mr C , I haven't had a problem with him but how long is he going to be there? Does he work in his pub , is he there every closing time ? No , he likes to go out weekends to and enjoy himself - He could also leave at any time , when we had problems with Ms B , I and lots of other licensees and members of the public contacted "Pub Solutions " by letter, email and telephone , nobody received a reply or even an acknowledgement , this is hardly showing responsibility is it. I myself as a Punch leaseholder spoke on various occasions to my and the Boltons Business Relations Manager to try and sort out the problems occurring in this pub, nothing ever changed .

## **PUBLIC SAFETY**

To have the same closing time as JACKZ Bar would be an absolute catastrophe waiting to happen , at the moment The

Bolton is open till 1.30am , which means that there clientele have dispersed (up to 170 people ) by the time that I close my premises between 2am -3am , should we close at the same time that would be near to 300 people being on Bolton Cross at the same time , this is going to be a massive public safety issue and noise will be practically impossible to control. There has never needed to be a huge amount of police presence in Brixham at this time of night as we have always made sure our doorman have waited for our customers to disperse and should there be any problems to resolve them quickly and effectively , this would not be possible should the numbers treble .

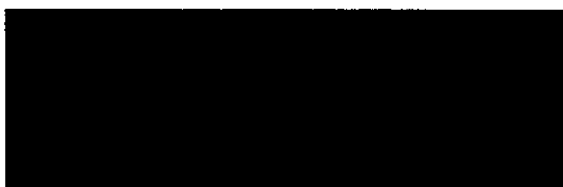
## NOISE ISSUES

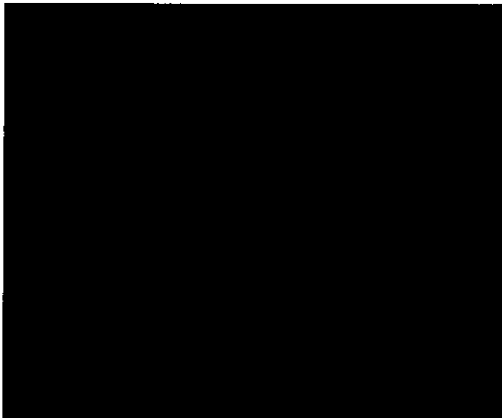
For the last 7 years there have been lots of noise issues with myself and The Bolton , music being the main problem , we have a lot of residents behind us on a complex called Saxon Heights , I worked together with the council and put in secondary glazing and made sure all doors and windows were closed and I went on to install air conditioning, The Bolton just opened all there Windows and doors to let air in in the summer , so we still had noise complaints , so I gave up and stopped having DJ s and any other kind of amplified music, so there was no way it could be me , when the previous DPS went so did the noise complaints. The new DPS Mr ██████ like myself just had background music apart from the occasional Friday and Saturdays , I still get the neighbours phone up asking if it's me but because it stops at midnight they do tolerate it to a certain extent , Do we really need live music and Djs to be playing till 1am again to start the noise complaints all over again?

## CRIME AND DISORDER

Over the last few years there has been crime and disorder outside and inside the Bolton Hotel where the police have had to attend on various occasions , they have 2 doorman , consisting of 1 young girl and one doorman in his late 50s and that's it for 170 people , there has been a considerable amount of fights outside and inside the pub, where ambulances have been called and this is within normal trading hours , are the police going to be able to be present all weekend at closing time, especially in the summer periods when Torquay and Paignton are busy ? Should they have to be really?

I hope my points will be taken seriously and that you do not think I'm worried about it having an impact on my trade , that is definantly not the case as I would seriously could say that at least half the trade from The Bolton are barred from my premises and actually a lot of premises in town .





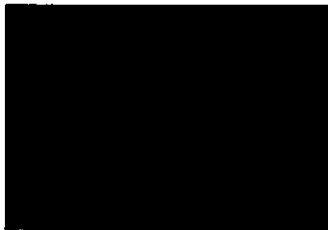
TORBAY COUNCIL  
23 MAR 2016  
COMMUNITY SAFETY

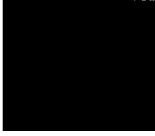
21st March 2016

To Licensing and Public Protection

I want to put in writing my objection to The Bolton Hotel applying for a variation to be able to open until 3am and live music until 1am.

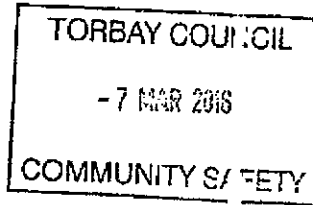
The hooligans / drunks that come out of there at the moment are continually causing us a problem shouting/foul language etc and we certainly do not want our guests being woken at 3am by this behaviour.





To

Licensing and Public Protection  
C/O Town Hall  
Castle Circus  
Torquay  
TQ1 3DR



5<sup>th</sup> March 2016

Dear Sir/Madam,

Application for extended hours at Bolton Hotel, New Road, Brixham by Punch Taverns. (SRU/226898 ?)

I wish to register my concern and opposition to the application for extended hours at the above premises. I live a little way up the road, perhaps 200 yards, and am concerned that the extra drinking hours will bring rowdiness and antisocial behaviour.

The Hotel is situated in the heart of the town and is surrounded by residential premises in a "bowl" situation. When, long ago, the Parkham Hotel, New Road, (now Saxon Heights) had a late night licence, the fall out was dreadful. We live opposite the exit and were subjected to antisocial behaviour in our door way. Noise from drunken people leaving was audible all the way up and down the road and nothing was ever done about it, apart from an occasional policeman's presence which did little to the sound levels of raised voices.

I fear this will again happen just down the road if the Bolton Hotel has an extended licence, plus the sound of late night music as their windows and doors are often open. As this is restricted to earlier hours at the moment it doesn't give me much bother but I know it does to others living nearer.

